

We are looking for a Debt Service Supervisor to lead, develop and inspire a local advice team and Debt advice service. You will lead a team which was nominated as the DFL Debt Team of the year.

We have 6 people in our debt team and provide:

1. debt advice service for a local trust (Campden charities) - we work with their beneficiaries from income maximisation to applying for Debt relief orders/bankruptcies
2. A Debt Free London service in Ealing and North Kensington

To be successful you will need:

- be a qualified debt advisor preferably with accreditation to administer DROs.
- recent experience as a team leader direct involvement in the delivery of an advice service
- be committed to learning and develop the team as individuals and as a team
- strong communication, problem solving, organizational and delegation skills.
- A commitment and understanding of the service's aims, principles and equal opportunities policies

At Nucleus, we provide generalist, benefit, housing and employment advice.

We have a history of innovating effective ways to help people. Our approach to advice work is holistic, trying to help people to find solutions to issues they face. In the current climate, Londoners, are facing massive challenges to live debt free.

Nucleus Legal Advice Centre is an accredited Specialist Debt, Employment, Housing and Benefits advice provider. Staff are members of the Institute of Money Advisors.

Debt advice is central to our work and you would be joining an established and experienced debt advice team. We offer generous terms and conditions including:

- 33,500 – 36,000
- 37 hour week (excluding lunch)
- pro rata 28 days annual leave (plus bank holidays)
- Commitment to a work life balance including possibility of WFH for part of the week.

apply via <https://hr.breathehr.com/v/debt-service-supervisor-20355>

Contact [advice@nucleus.org.uk](mailto:advice@nucleus.org.uk) for more information