

# Conference at a Glance



## Day one - Monday 10 June

9.00	Registration and exhibition open
10.00	Conference chair's introduction - Liz Barclay
10.05	IMA Chair's address - Jane Clack
10.15	Money advice: does one size fit all? - Robert Wilson, IMA CEO
11.00	Refreshments and exhibition
11.30	Keynote speakers and discussion: <ul style="list-style-type: none"> <li>• Gary Kernaghan, Money and Pensions Service</li> <li>• Costas Pittas, Financial Conduct Authority</li> </ul>
12.30	Lunch and exhibition
13.30	Student awards ceremony
14.00	Workshop session 1 A - Dealing with judgment debts B - Economic Abuse C - Financial Statements: does one size fit all? D - Getting to know the IMA networking and information sharing project E - Money advice for the self-employed and gig economy workers
15.20	Refreshments and exhibition
15.40	Day one closes
15.40	AGM (IMA members only)
17.30 until 18.15	Talk to your Trustees - Come and meet us, find out what we do and why we do it. We're here to answer your questions. (Lancaster room)
19.15	Money Advice Awards drinks reception
20.00	Money Advice Awards dinner

## Day two - Tuesday 11 June

8.45	Registration and exhibition open
9.15	Conference chair's welcome and review of day 1 highlights - Liz Barclay
9.40	Workshop session 2 F - Dealing with judgment debts G - 10 years of the DRO H - Debt Advice Peer Assessment – Practical Solutions I - Suicide and Debt J - WhatsApp'ning in Digital Debt Advice
11.00	Refreshments and exhibition
11.30	Workshop session 3 K- WhatsApp'ning in Digital Debt Advice L - 10 years of the DRO M - Financial Statements: does one size fit all? N - Debt Advice Peer Assessment – Practical Solutions O - Suicide and Debt
12.50	Lunch and exhibition
13.50	Panel session: Public sector debt collection: why is it different and what is changing? <ul style="list-style-type: none"> <li>• Alistair Chisholm, PayPlan</li> <li>• Bob Kingdon, Intrum UK</li> <li>• James Elliott, Cabinet Office</li> <li>• Marini Thorne, Citizens Advice</li> </ul>
15.20	Conference chair's closing remarks and exhibition prize winner announced