



IMA Conference 2022 – Event Timetable – 5 – 8 September (all sessions via Zoom)

Day	AM	Lunch	PM
Mon 5th	9.30 – 9.40 – IMA Chair’s welcome 10.00 – 11.20 - Workshop session 1 <ul style="list-style-type: none"> • Bipolar & Debt Advice - PayPlan / Bipolar UK • The FCA Consumer Duty – Anne Wright • Debt Respite Scheme – Threat of eviction – Shelter SDAS 	12.00 – 13.30 – Virtual exhibition	13.30 – 14.50 - Workshop session 2 <ul style="list-style-type: none"> • Arrears and possession proceedings for shared ownership property - Alexa Walker • Benefits Update – Tom Barrett • DRO Update - Mark Newbury and Marina Gallagher
Tue 6th	10.00 – 11.20 – Workshop session 3 <ul style="list-style-type: none"> • Benefits Update – Tom Barrett • DRO Update - Mark Newbury and Marina Gallagher • DVLA penalties – Michael Agboh-Davison 	12.00 – 13.15 – Networking lunch <ul style="list-style-type: none"> • 12.00 - Breathing space: What needs to change to make it work better for advisers? • 12.25 - Benefit deductions: How could DWP work better with advisers? • 12.50 - Quality in debt advice: How can we guarantee a client gets the same standard of service from all debt advice providers? 	13.30 – 14.50 - Workshop session 4 <ul style="list-style-type: none"> • Bipolar & Debt Advice - PayPlan / Bipolar UK • Overdrafts and affordability complaints – Sara Williams • Top ten tips for debt advice in 2022-23 – Alan Murdie
Weds 7th	10.00 – 11.20 - Workshop session 5 <ul style="list-style-type: none"> • Mental Health Crisis Breathing Space: What is it? Why is it needed? What does the future hold? - Rethink Mental Illness • Delivering interactive online training sessions – Anne Wright • Top ten tips for debt advice in 2022-23 – Alan Murdie 	12.00 – 13.20 – MaPS and Debt Advice Commissioning	13.30 – 14.50 - Workshop session 6 <ul style="list-style-type: none"> • Arrears and possession proceedings for shared ownership property - Alexa Walker • The FCA Consumer Duty – Anne Wright • Empty pockets: talking about budgeting in a cost-of-living crisis – Keely Gabriel

<p>Thurs 8th</p>	<p>10.00 – 11.20 - Workshop session 7</p> <ul style="list-style-type: none"> • Overdrafts and affordability complaints – Sara Williams • Empty pockets: talking about budgeting in a cost-of-living crisis – Keely Gabriel • DVLA penalties – Michael Agboh-Davison 	<p>12.00 – 13.20 – Panel session: How will the SDRP shape the future of debt advice?</p>	<p>13.30 – 14.50 - Workshop session 8</p> <ul style="list-style-type: none"> • Mental Health Crisis Breathing Space: What is it? Why is it needed? What does the future hold? - Rethink Mental Illness • Debt Respite Scheme – Threat of eviction – Shelter SDAS • Delivering interactive online training sessions – Anne Wright <p>17.00 – 18.15 - Money Advice Awards</p>
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