

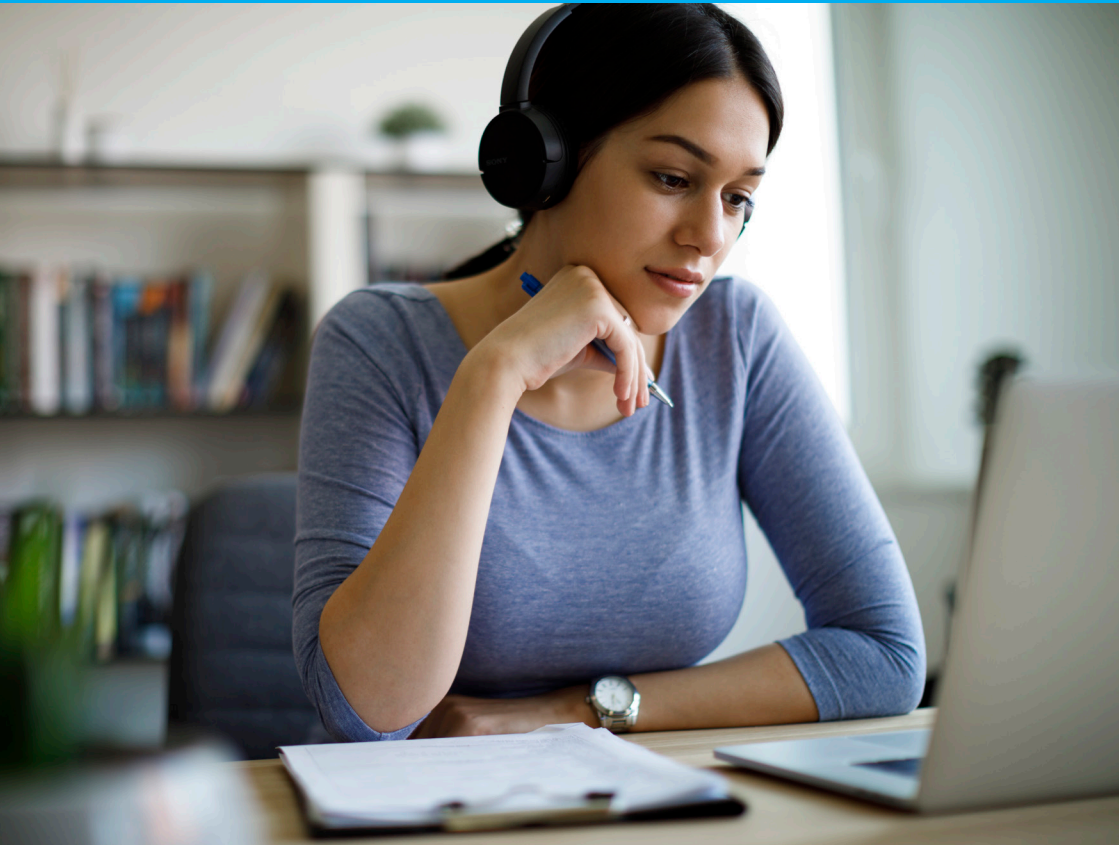


**Institute of
Money Advisers®**

Assuring quality in the money advice profession

Online Training Programme

April - September 2021



The course was a very relaxed and fun experience with ample opportunity to interact with the other attendees and the tutor. It was definitely very useful and something that I can use going forward in my own advice work

Elaine Stone, Citizens Advice Wigan Borough

New Courses in this Programme

Dealing with Parking and Traffic Penalties

This course will examine the different types of penalty issued in England and Wales for parking and other traffic infringements, exploring the circumstances in which each can be imposed, how each one is enforced and the consequences of non-payment, the appeal process and how they relate to different debt solutions.

Level: Caseworker

CPD: 4.5

Beneficial Interest and Debt

This half day course will explore what is a beneficial interest in property and why it is important. It will consider the difference between legal estates, beneficial interest and a beneficial trust; how a beneficial interest may be established and the process to have it ratified; and the implications for charging order applications, insolvency and separation/divorce.

Level: Specialist

CPD: 2.5

DRO: The Tricky Bits

Complementing our DRO Practice and Procedures and DRO Law and Theory courses, Debt Relief Orders: The Tricky Bits will look at areas that intermediaries have raised as being 'tricky' during previous training sessions. The course will take an in depth look at those difficult issues that can arise when advising clients on DROs.

Level: Caseworker/Specialist

CPD: 4.5

How to Book and Costs

Online Training

All online training will be delivered on the Zoom platform, with sessions taking place from 10am - 12:30pm unless otherwise noted.

Head to www.i-m-a.org.uk/book and complete the booking form, you'll then receive a confirmation email from our training team.

Courses that are eligible for CPD points will be awarded as follows:

- **4.5 points** for a full day course, split over two half day sessions online
- **2 or 2.5 points** for a half day course, depending on the course.

Please check our full list of courses online which details the CPD points for each course individually.

Fees and Discounts from April 2021

Fees	IMA Member	Non-Member
Half Day Course	£60	£100
Full Day Course (two sessions)	£95	£165

The IMA is always striving to make training more accessible, including seeking sponsors to fund free or reduced cost training. The current funding options can be found be here: www.i-m-a.org.uk/learning-development/training/funding-for-training/

In-House Training

You can book any of our courses to be delivered privately. We will provide an expert trainer, an online training environment, and course materials plus named certificates for all delegates.

A list of all our courses can be found here: www.i-m-a.org.uk/learning-development/training/all-courses, and we can also develop and deliver bespoke training according to your needs.

Contact us at training@i-m-a.org.uk for a quote!

Delegate feedback



I found the course interesting and very useful and it will certainly help me in my role. Not only did Michael present the key principles of the subject but he got us to think practically about them and how to apply them to our work.

Anthony Beech, North Lancashire Citizens Advice



IMA trainer Marina Gallagher presents a workshop at the IMA conference



I think having two half days works with online training - the trainer was really knowledgeable and spoke really well. The course materials were good too.

Sian Mather, Flintshire Citizens Advice

IMA Online Training Calendar

2021 Dates	Courses	CPD
13 & 14 April	Universal Credit: The Tricky Bits	✓
15 & 16 April	Challenging Interest and Charges	✓
19 April	Mortgage Prisoners	✓
20 & 21 April	Death, Divorce and Debt	✓
20 & 22 April	Benefits Advice for Money Advisers	✓
29 & 30 April	High Cost Credit	✓
4 & 5 May	Third Party Deductions	✓
6 & 7 May	DRO: Practice and Procedures	✓
10 & 11 May	Affordability Complaints	✓
12 & 13 May	Square Peg Debts	✓
17 & 18 May	Suicide and Debt	
19 & 20 May	Addiction and Debt	✓
24 & 25 May	Vulnerability, Mental Health and Debt	✓
26 & 27 May	DRO: The Tricky Bits	✓
1 & 2 June	Working with Deficit Budgets	✓
3 & 4 June	Coping with Council Tax	✓
14 June	Beneficial Interest and Debt	✓
16 & 17 June	Death, Divorce and Debt	✓
21 & 22 June	Money Advice Legal Update	✓
24 & 25 June	Affordability Complaints	✓
28 & 29 June	Supervising Money Advice	✓
30 June	Beneficial Interest and Debt	✓
5 July	Section 13A Council Tax Reductions	✓
6 & 7 July	Charging Orders	✓

IMA Online Training Calendar

2021 Dates	Courses	CPD
8 & 9 July	FCA Compliance and Quality of Advice	✓
12 & 13 July	Rent Possession Proceedings	✓
14 & 15 July	Challenging Interest and Charges	✓
19 & 20 July	Mortgage Possession Proceedings	✓
21 & 22 July	Money Advice Legal Update	✓
26 & 27 July	Third Party Deductions	✓
29 & 30 July	Universal Credit: The Tricky Bits	✓
2 & 3 August	Preparing Cases for Court	✓
4 & 5 August	Bankruptcy: The Tricky Bits	✓
9 & 10 August	Facing Courts and Tribunals	✓
11 & 12 August	Money Advice Legal Update	✓
16 & 17 August	DRO: The Tricky Bits	✓
19 & 20 August	Dealing with Parking and Traffic Penalties	✓
23 August	Beneficial Interest and Debt	✓
24 & 25 August	Supervising Money Advice	✓
31 August & 1 September	Working with Deficit Budgets	✓
6 & 7 September	Coping with Council Tax	✓
6 & 7 September	Understanding and Managing Stress	
8 September	Section 13A Council Tax Reductions	✓
13 & 14 September	High Court Enforcement	✓
15 & 16 September	Suicide and Debt	
21 & 22 September	Dealing with Parking and Traffic Penalties	✓
27 September	Beneficial Interest and Debt	✓
28 & 29 September	Money Advice Legal Update	✓

IMA Services

IMA Membership

We know money advice can be a difficult profession, and we're here to support you as you support your clients. Join us today to receive many great benefits, including:

- A subscription to Quarterly Account, the professional money advice journal
- Heavily discounted member rates on IMA training courses
- Access to the Certificate in Money Advice Practice and IMA accreditation.

Here's what one IMA member has to say about us:

"As the only money adviser in a small social housing setting the IMA provides me with a valuable network of colleagues that I can get advice and support from as well as having access to relevant and up to date training and resources"

- Katy Burdis AIMA (Cert), Ashton Pioneer Homes

Visit www.i-m-a.org.uk/membership to apply online today.

Certificate in Money Advice Practice

Enrol on this 12-week, distance learning qualification delivered in partnership with Staffordshire University to:

- Improve the quality of your advice and client outcomes,
- Develop your money advice skills and knowledge with expert tutor support
- Demonstrate your expertise to employers, funders and creditors

CertMAP is the only debt advice qualification specifically for free-to-client debt advisers in England, Wales and Northern Ireland. Passing this University level course also proves that you individually meet MaPS accreditation requirements which helps your service meet organisational requirements for MaPS funding.

Visit www.i-m-a.org.uk/learning-development/certificate-money-advice-practice to find out more



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