



Institute of  
Money Advisers®

Assuring quality in the money advice profession

## Training Programme

April - September 2020



Great and insightful. Made what could have been a dull subject matter into something really interesting. I've come away with some great practical ideas to help my clients.

**Mandip Kooner, Sandwell Citizens Advice**

# New Courses in this Programme

## Addiction and Debt

New for 2020 and commissioned as a result of high demand, **Addiction and Debt** will help advisers recognise the causes and impacts of addictions including alcohol, substances, gambling and shopping.

Amongst other aspects, the course covers how debt as a result of addiction is treated in insolvency, and how the Equality Act 2010 and the FCA Handbook may be best utilised to support clients.

**Level:** Specialist

**CPD:** 4.5 Hours

## Third Party Deductions

Our second new course this programme has been specifically developed by the IMA to address the needs of advisers working with Universal Credit claimants affected by third party deductions.

The course will equip debt advisers with the knowledge needed to advise clients on which deductions can be made, check that rates of deductions are correct and whether they can get deductions changed or reduced, and how to best challenge a third party deduction decision.

**Level:** Specialist

**CPD:** 4.5 Hours



For a subject that can be complex and heavy in nature, this was a very informative and well presented course from an extremely knowledgeable facilitator.

**Chris Bone, Sunderland Citizens Advice  
Rent Possession Proceedings**

# How to Book and Costs

## How to Book

Head to [www.i-m-a.org.uk/book](http://www.i-m-a.org.uk/book) and complete the booking form, you'll then receive a confirmation email from our training team.

Joining instructions and directions to the venue will be sent via email around three weeks before your training course will take place, and an invoice will be sent, payable prior to the course date.

## Fees and Discounts from April 2020

Fees	IMA Member	Statutory/ Voluntary	Other Non- Member
One Day Course	£115	£190	£210
Two Day Course	£190	£275	£310

We are pleased to offer two types of discount:

- **Early Bird** - a 10% discount for bookings made more than 3 months in advance.
- **Multiple Booking** - 10% discount for 2 bookings made on the same course, and 20% discount for 3 or more!

## In-House Training

If you have access to a suitable venue, you can book any of our courses to be delivered privately on-site. We will provide an expert trainer and course materials plus named certificates for all delegates.

A list of all our courses can be found here: [www.i-m-a.org.uk/learning-development/training/all-courses](http://www.i-m-a.org.uk/learning-development/training/all-courses), and we can also develop and deliver bespoke training according to your needs.

Contact us at [training@i-m-a.org.uk](mailto:training@i-m-a.org.uk) for a quote!

# IMA Training Calendar

2020 Dates	Locations	Courses	CPD
2 April	London	Mortgage Possession Proceedings	✓
8 April	Newcastle	DRO Law and Theory	✓
15 April	Manchester	Supervising Money Advice	✓
21 April	Leeds	Coping with Council Tax	✓
24 April	Portsmouth	Bankruptcy: The Tricky Bits	✓
28 April	Birmingham	Mortgage Possession Proceedings	✓
6 May	Liverpool	DRO Law and Theory	✓
7 May	Brighton	FCA Compliance and Quality of Advice	✓
8 May	Norwich	Working with Deficit Budgets	✓
11 May	London	Addiction and Debt <b>NEW!</b>	✓
13 May	Manchester	Preparing Cases for Court	✓
14 May	Cardiff	Money Advice Legal Update	✓
27 May	Manchester	Universal Credit: The Tricky Bits	✓
3 June	Newcastle	Third Party Deductions <b>NEW!</b>	✓
5 June	London	High Court Enforcement	✓
8 June	Manchester	Addiction and Debt <b>NEW!</b>	✓
10 June	Bristol	Suicide and Debt	
12 June	Birmingham	Bankruptcy: The Tricky Bits	✓
17 June	London	DRO Practice and Procedure	✓
22 June	Manchester	DRO Practice and Procedure	✓
29 June	Nottingham	Square Peg Debts	✓
1 July	Manchester	Third Party Deductions <b>NEW!</b>	✓
3 July	Bristol	Charging Orders	✓
9 July	London	Working with Deficit Budgets	✓

# IMA Training Calendar

2020 Dates	Locations	Courses	CPD
10 July	Newcastle	FCA Compliance and Quality of Advice	✓
15 July	York	Rent Possession Proceedings	✓
17 July	Birmingham	High Cost Credit	✓
22 & 23 July	Manchester	Training for Trainers	
23 July	Birmingham	Money Advice Legal Update	✓
27 July	Cardiff	Vulnerability, Mental Health and Debt	✓
30 July	Manchester	Money Advice Legal Update	✓
31 July	York	Money Advice Legal Update	✓
3 August	Birmingham	Using the FCA Handbook	✓
5 August	Bristol	Third Party Deductions <b>NEW!</b>	✓
6 August	London	Money Advice Legal Update	✓
7 August	Sheffield	Vulnerability, Mental Health and Debt	✓
13 August	Swansea	FCA Compliance and Quality of Advice	✓
19 August	Newcastle	Square Peg Debts	✓
27 August	Manchester	High Cost Credit	✓
3 September	Leeds	Suicide and Debt	
4 September	London	Square Peg Debts	✓
10 September	Cardiff	Coping with Council Tax	✓
11 September	Hartlepool	Working with Deficit Budgets	✓
16 September	Bristol	Rent Possession Proceedings	✓
16 September	Birmingham	Addiction and Debt <b>NEW!</b>	✓
21 September	Cardiff	Universal Credit: The Tricky Bits	✓
28 September	London	Challenging Interest and Charges	✓

*The IMA training programme is regularly updated throughout the year, please check our website for any new courses.*

# IMA Services

## IMA Membership

We know money advice can be a difficult profession, and we're here to support you as you support your clients. Join us today to receive many great benefits, including:

- A subscription to Quarterly Account, the professional money advice journal
- Heavily discounted member rates on IMA training courses
- Access to the Certificate in Money Advice Practice and IMA accreditation.

Here's what one IMA member has to say about us:

"I believe the IMA is essential for debt advisers. It provides both a forum and a platform for advisers to sustain and develop independent client centred debt advice... It has been invaluable throughout my career."

- Steve Quinn MIMA (Cert), Salford City Council

**Visit [www.i-m-a.org.uk/membership](http://www.i-m-a.org.uk/membership) to apply online today.**

## Certificate in Money Advice Practice

Enrol on this 12-week, distance learning qualification delivered in partnership with Staffordshire University to:

- Improve the quality of your advice and client outcomes,
- Develop your money advice skills and knowledge with expert tutor support
- Demonstrate your expertise to employers, funders and creditors

CertMAP is the only Money and Pensions Service-accredited qualification at caseworker / specialist level designed for the free sector. Successful students will also gain IMA Accredited member status.

**Visit [www.i-m-a.org.uk/learning-development/certificate-money-advice-practice](http://www.i-m-a.org.uk/learning-development/certificate-money-advice-practice) to find out more**



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